

# Certificate in Operations Management

California State University, Los Angeles

This certificate in operations management is designed to prepare non-management option business students and non-business students for employment in an operations management position, and to provide working and professional people with the operations management knowledge necessary for rapid career advancement.

This certificate program is jointly sponsored by Continuing Education and the Department of Management. Non-matriculated Students (those who are not formally admitted to the University) are eligible to enroll in the program through Open University enrollment with the consent of the instructor.

Six courses (24 units) are required. Four are required courses and two are electives. Upon completion of all course requirements, the participant will be awarded a Certificate in Operations Management, authorized by the Management Department and Continuing Education.

## ***Required Courses (16 units)***

MGMT 306 Production and Operations Management  
MGMT 460 Case Studies in Operations Management  
MGMT 464 Production and Inventory Management  
MGMT 467 Quality Control

## ***Elective Courses (select two courses from group 1 or one course from group 1 and one from group 2)***

### **Group 1**

MGMT 463 Process Design and Improvement  
MGMT 468 Small Business Management  
MGMT 485 Project Management  
MGMT 488 Managing Service Delivery in a Multicultural Marketplace  
MGMT 490 Service Management  
MGMT 496 Operations Research

### **Group 2**

MGMT 307 Management and Organizational Behavior  
MGMT 454 Special Topics in Management  
MGMT 461 Management Theory and Practice  
MGMT 462 Comparative Management  
MGMT 470 Managerial Leadership and Motivation  
MGMT 473 Strategic Human Resources Management